



Wireless Service Installation Guide

Follow these easy steps to install your **GigaSpire** router. After your router is installed download the **CommandIQ** app to manage your passwords, parental controls and more from home. Call our help desk with any questions at 1-800-354-2911.

1 Locate your POE. Plug one end of your ethernet cable coming from the POE into the white wan port on your **GigaSpire** router.

2 Plug the provided power cord into the back of your **GigaSpire** router and into the wall.

3 Hardwire your computer to the router by plugging one end of an ethernet cable into one of the yellow ethernet ports on the back of your **GigaSpire**, and plugging the other end into an ethernet port on your computer. You can also connect devices wirelessly.

***** If you have our VONtel phone service you will need to disconnect the phone cable from your ATA (pictured) and plug it into the phone 1 port on your **GigaSpire** router.